

Question:

I have utilized NTFS Undelete's advanced scan technologies but the files recovered still seem to be overwritten or corrupt. Is there anything else I can do to potentially recover some of my original data that may be stored in the files recovered by NTFS Undelete?

Answer:

Yes, as we mentioned at the end of the previous FAQ, it is still possible to recover some or all of the original data from the files recovered by NTFS Undelete. Please read through the following steps to see what you can do.

1. First check to make sure the file or files recovered were restored with a file extension and that the extension is appropriate for the file type you were attempting to recover. By default, Windows hides file extensions of known file types. Note: You may need to disable this option to show all file extensions. If you are unsure how to do this, please read the How-To document here: <http://support.ntfsundelete.com/files/docs/ShowFileExtensions.pdf>
2. In some very rare cases some files can be partially overwritten in such a way that the file extension is lost, or that the file recovered takes on the extension of the file that has partially overwritten it. In these cases Windows may attempt to open the file with the wrong program, or the program may attempt to interpret/display the file as a different file type or format. If either of these happen the file may appear corrupt or overwritten. If the file extension is missing or incorrect add or change the extension. Next try opening the file again. Does the file now display correctly?
3. If not, more than just the file extension may have been lost or overwritten. To learn what additional steps you can take in attempt to recover any useful data stored in the recovered files, or to repair the recovered files, please see the document "Document Repair and Recovery" here: <http://support.ntfsundelete.com/files/docs/DocumentRepairandRecovery.pdf>